



Carefirst One-Stop Multi-Services Centre

300 Silver Star Blvd., Scarborough, Ontario M1V 0G2
Email: info@carefirstontario.ca Website: www.carefirstontario.ca

Tel : (416) 502-2323 Fax : (416) 502-2382

South Toronto Office

479 Dundas Street West, Toronto, Ontario M5T 1H1

Tel : (416) 585-2013 Fax : (416) 585-2892

York Region Community Services Centre

420 Hwy 7 East, Suite 104A, Richmond Hill, Ontario L4B 3K2

Tel : (905) 771-3700 Fax : (905) 763-3718

York Region Richmond Hill One-Stop Access Multi-Services Centre

9893 Leslie Street, Richmond Hill, Ontario L4B 3Y3

Tel : (905) 780-9646 Fax : (905) 780-9045

April 3, 2021

Memorandum to: Carefirst staff, volunteers, clients
From: Board President on behalf of the Board of Directors
Subject: COVID-19 and Racism Targeting Chinese and Asian Communities
Cc: Carefirst Family Health Team, Carefirst Foundation Board

We are witnessing with pain and grief the violence and tragic deaths in Atlanta, Georgia, unprovoked public attacks on Asian grandmothers, and other assorted, everyday racist acts against Chinese and Asian people.

We know that racism, harassment, discrimination and hate crime against members of racialized communities is not new. But now, since the beginning of the COVID-19 pandemic, we are seeing anti-Asian racism on the rise.

At this difficult time, we would like the Carefirst community to know that we, the Board of Directors, stand with you and all others who condemn these hateful acts and the poisonous attitudes that give rise to them.

We also want to assure you that Carefirst is committed to providing safe, harassment-free, violence-free environments for all staff, volunteers and clients. Employees and volunteers may report racially motivated incidents of harassment or bullying to the manager or director as outlined in Carefirst's Workplace Discrimination and Harassment Policy.

For some, racist acts may trigger feelings of anxiety, distress or fear. Please reach out to each other for support and consider speaking out or reporting incidents you may have witnessed or experienced in the broader community to the proper authorities such as the police.

Just as we need to work together to vaccinate against COVID-19, so too we need our collective forces against the threats posed by racism to our community's safety and well-being.

It goes without saying that this pandemic has been challenging in so many ways. We thank you for the work that you do on all these fronts.

Sheila Neysmith
Board President
Carefirst Seniors and Community Services Association

Where care always comes first!



United Way
Greater Toronto



Carefirst Family Health Team

Carefirst Family Health Team - Scarborough Centre

2/F1., 300 Silver Star Blvd., Scarborough, ON M1V 0G2 Tel : (416) 502-2029 Fax : (416) 502-8710

Carefirst Family Health Team - Richmond Hill Centre

420 Hwy 7 East, Unit 27, Richmond Hill, ON L4B 3K2 Tel : (905) 695-1133 Fax : (905) 695-0826

www.carefirstontario.ca Email : info.fht@carefirstontario.ca

April 3, 2021

Memorandum to: Carefirst staff, volunteers, clients
From: Board Chair on behalf of the Board of Directors
Subject: COVID-19 and Racism Targeting Chinese and Asian Communities
Cc: Carefirst Seniors and Community Services Association,
Carefirst Foundation Board

We are witnessing with pain and grief the violence and tragic deaths in Atlanta, Georgia, unprovoked public attacks on Asian grandmothers, and other assorted, everyday racist acts against Chinese and Asian people.

We know that racism, harassment, discrimination and hate crime against members of racialized communities is not new. But now, since the beginning of the COVID-19 pandemic, we are seeing anti-Asian racism on the rise.

At this difficult time, we would like the Carefirst community to know that we, the Board of Directors, stand with you and all others who condemn these hateful acts and the poisonous attitudes that give rise to them.

We also want to assure you that Carefirst is committed to providing safe, harassment-free, violence-free environments for all staff, volunteers and clients. Employees and volunteers may report racially motivated incidents of harassment or bullying to the manager or director as outlined in Carefirst's Workplace Discrimination and Harassment Policy.

For some, racist acts may trigger feelings of anxiety, distress or fear. Please reach out to each other for support and consider speaking out or reporting incidents you may have witnessed or experienced in the broader community to the proper authorities such as the police.

Just as we need to work together to vaccinate against COVID-19, so too we need our collective forces against the threats posed by racism to our community's safety and well-being.

It goes without saying that this pandemic has been challenging in so many ways. We thank you for the work that you do on all these fronts.

Christel Galea
Board Chair
Carefirst Family Health Team

Where care always comes first!

