

Personal Support Worker (PSW) Certificate Program

Upcoming PSW (Full-time) course

Commences May 7, 2018

PROGRAM HIGHLIGHTS:

- Total of 25 weeks - students are available to work as certified PSWs in less than 1/2 year!
- Hands-on training with in-class modules taught by qualified and experienced instructors and 2 practicum placements
- Develop skills for a rewarding career in healthcare settings
- Carefirst Vocational Training Centre has been granted accreditation under PEPA (PSW Educational Program Accreditation)

WHY CHOOSE CAREFIRST PSW PROGRAM?

1. **Multi-disciplinary Faculty Members:** Qualified and experienced instructors including Registered Nurse, Registered Practical Nurse, Social Worker, and Physiotherapist.
2. **Recognised Program Curriculum:** Approved by the Ontario Ministry of Advanced Education and Skills Development. It has also been granted accreditation under PEPA (PSW Educational Program Accreditation).
3. **Accessible Location and Friendly Environment:** Situated in Scarborough, the eastern part of Toronto, the capital city of Ontario, the campus is easily accessible by public transportation. The campus is newly built in 2015 and was awarded European Healthcare Design Awards 2016.
4. **Excellent Student Support:** We are committed to student success. Adult learning may be challenging, especially for people from overseas / or English as Second Language. There are support services in place.



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MANDATE STATEMENT

Carefirst VTC recognizes Personal Support Workers as **valuable members** of the health care profession. Their contribution increases **individual capacity** for independent living in both community and institutional settings.

Our aim is to educate all our students regarding **quality care** to clients of all ages, as well as maintain productive relationships with our service partners and service providers.



ONTARIO LAUNCHING FIRST PHASE OF THE PERSONAL SUPPORT WORKER REGISTRY

Registry will improve transparency for patients and families

Ontario is launching the first phase of the personal support worker (PSW) registry to help assure families that the PSWs caring for their loved ones have the necessary training.

PSWs are one of the largest groups of health care providers in Ontario, providing frontline care services to some of the province's most vulnerable citizens.

The purpose of the registry is to verify training and education credentials of PSWs, to provide oversight and accountability and to ensure that all PSWs follow the same

code of conduct. This first stage of the registry will focus on a select number of employers and will be expanded to include all PSWs. The registry will be complete in December 2019.

Michener Institute at the University Health Network in Toronto will work with PSW education providers and public sector employers to implement the first phase. Founded in 1958 and governed by the University Health Network, Michener is a specialist post-secondary institution with expertise in health sector certification.

Source: Health Bulletins issued by Ministry of Health and Long-Term Care (February 22, 2018)

"We continue to support the important work that personal support workers provide to our communities and health care system. The registry will give the people of Ontario the confidence and reassurance that the care they choose to receive is of the highest quality and standard."

- Dr. Eric Hoskins, Minister of Health and Long-Term Care

FREQUENTLY ASKED QUESTION:

What is the National Exam? Is there a "Provincial Certification Examination"? Is it necessary?

No end of course examination is required to be a PSW. "Personal Support Worker" and "PSW" are provincial designations. The program was developed as a joint project of the Government of Ontario and the Ontario Community Support Association.

Some private career colleges offer a "National Exam" or a "provincial Certification Exam". These exams are not official, recognized or required.

Source: <http://www.psno.ca/faqs.html#exam>

QUICK FACTS

- The PSW Registry will include a transparent complaints process for patients and families to report and resolve complaints involving PSWs once fully implemented.
- Since 2013, the government has expanded its investment in home and community care by about \$250 million per year, in addition to ongoing funding of more than \$5 billion.
- A continued investment of \$250 million in 2017-18 for community and personal support services will help to meet increased demand and support faster and more equitable access to services across the province.
- A public website with general information about the Personal Support Worker Registry of Ontario has been created at www.psw-on.ca

UPCOMING COURSES

Course Name:	Care Attendant for Post-natal Services	
課程名稱:	陪月員 / 月嫂 培訓班	
Course Hours 課程時數:	12 hours / 12 小時	
	<u>Cantonese 粵語</u>	<u>Mandarin 普通話</u>
Course Dates 上課日期:	28/5, 30/5, 1/6	9/6, 16/6
Course Time 上課時間:	1:00pm—5:00pm	9:30am—4:00pm



Course Name:	Home Helper Training Course
課程名稱:	家務助理課程
Course Hours 課程時數:	12 hours / 12 小時
Course Date 上課日期:	18/6, 20/6, 22/6
Course Time 上課時間:	1:00pm—5:00pm
Medium of Instruction 授課語言:	Cantonese / 粵語



Course Name:	Food Handler Certification
課程名稱:	食物處理人員認證課程
Course Hours 課程時數:	6 hours / 6 小時
Course Date 上課日期:	19/5 (TBC 待定)
Course Time 上課時間:	9:30am—4:30pm (TBC 待定)
Medium of Instruction:	Cantonese
授課語言:	粵語



DO YOU KNOW?

- ✓ If you are a current Care-first staff member, you will receive a Referral Reward of \$100 if you successfully refer a PSW/HH who passes the probation period. For details, please contact HR Dept at hr@carefirstseniors.com
- ✓ If you are a current Care-first Home Helper, you will receive the Home Helper Training for FREE. Course details are listed in this page, for inquiry, please contact 416.847.2767 or training@carefirstseniors.com
- ✓ Carefirst's permanent part-time staff who regularly works 30 hours per week may be eligible for group medical plan and RRSP after successfully completing probation, at 6 months and 1 year, respectively, after being employed as a permanent staff.

ABOUT CAREFIRST

Carefirst Seniors & Community Services Association is a non-profit charitable community services agency established since 1976. Carefirst provides services to over 10,000 older adult clients and those with physical disabilities a year. The services are provided by professional staff team and over 1,200 devoted volunteers who genuinely care about the community and the people around them.

Carefirst provides a full range of comprehensive community support services such as Personal Care Services, Homemaking Services, Home Help Services, Supportive Housing Services, Adult Day Program, Transportation, Chinese Bereavement Services, Elder Abuse Prevention and Education, Friendly Visiting, Client Intervention Assistance, Diabetes Education Program, Chronic Disease Management and Prevention, Health & Wellness Education, Interest Classes, Social & Recreational Activities, Congregate Dining Program, and Transitional Care Centre Short Stay Program.



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UPCOMING EVENTS

PSW GRADUATES REUNION

We will be holding the first ever PSW Graduates Re-union at 300 Silver Star Blvd. All PSW graduates from Carefirst VTC are cordially invited to the Re-union Party:

Date: June 2018 (exact date to be confirmed)
Time: 4:00pm—6:30pm
Venue: Carefirst Cafeteria, 300 Silver Star Blvd., Scarborough
Activity: Refreshment, Lucky Draw, Mingle with all PSW graduates from different years and our respectful instructors

Email invitation will be sent out to all PSW graduates. If you have not received the invitation by May 4, 2018, please contact training@carefirstseniors.com

PSW GRADUATION CEREMONY 2017-2018

To all PSW graduates 2017-2018, in this Fall a Graduation Ceremony will be held in Carefirst Annual General Meeting.

Date: September 15, 2018 (to be confirmed)
Time: 12:30pm—3:30pm
Venue: Sheraton Parkway, 600 Highway 7, Richmond Hill
Activity: Lunch, certificate presented on stage, photo-taking

Please RSVP to training@carefirstseniors.com by July 31, 2018.



JOB OPPORTUNITIES

Carefirst is hiring the following positions:

- ◆ PSW — Home Care Department
- ◆ Registered Nurse/ Program Lead — Transitional Care Centre
- ◆ Client Service Coordinator — Assisted Living Services
- ◆ Administration Coordinator — Assisted Living Services
- ◆ Driver (Casual) — Transportation

Please send CV to hr@carefirstseniors.com

Other agency is hiring PSWs working in:

- ◆ Community
- ◆ Adult Day Program
- ◆ Assisted Living Services

Please send CV to hrd@splc.ca

