



Carefirst Seniors & Community Services Association is a non-profit community services agency. Since 1976, we have provided community support, home and personal health care services in a holistic manner to seniors, individuals with disabilities, and those with medical needs in the Greater Toronto, York, and Mississauga regions.

With a staff of 500 members (including full-time and part-time staff) and the help of a pool of 850 active volunteers, we serve over 15,000 clients a year, including seniors and the physically disabled; 3,000 of whom are "home-bound" and frail.

We are currently seeking a **Personal Support Worker (PSW) Supervisor** to join our Home Care team.

Responsibilities:

- Provides client care needs assessment (including use of the InterRAI Cha), case management, crisis intervention, supervision and clinical field support for community health care providers delivering Home Care, and Assisted Living services
- Supports the delivery of safe and effective services through ongoing supervision, performance management, and training to personal support workers/ home helpers/care attendants, in order to meet client-centered care needs, and agency contractual and quality improvement obligations as per legislative, agency and accreditation standards
- Acts as a clinical consultant for the Home Care team/department, Assisted Living, and other medically complex cases as required
- Prepare and submit Initial and Interim Client Assessment Reports to LHIN and/or other service partners as required
- As a departmental and organizational team member, attend meetings and contribute to the planning, monitoring, reviewing, and evaluating of programs/services for continuous quality improvement, thus preparing progress and evaluation reports for the Program Director on a regular basis
- Attend the organization's Infection Prevention and Control (IPAC) Committee and provide guidance to the organization related to outbreak and pandemic planning
- Provide coverage for Program Manager's activities in lieu of vacation, illness, etc

Requirements:

- Post-secondary degree or diploma in Nursing or Practical Nursing
- 3 years' experience in a healthcare or community-based setting
- Member of College of Nurses of Ontario in good standing
- Valid First Aid & CPR certification
- Strong leadership and organizational abilities with clinical assessment skills and judgement in understanding clients' needs
- Excellent communication and interpersonal skills with both internal team members and external contacts
- Proficient computer skills in Microsoft Office, understanding of InterRAI Cha and CIMS is an asset
- Ability to work independently with minimal direct supervision
- Flexible to change in work assignments and schedule (including occasional evenings and weekends)
- Proficiency in English and a second language reflecting the community such as Cantonese or Mandarin, is an asset
- Valid driver's license and access to a reliable vehicle for work travels
- Valid police vulnerable sector check completed within one year

Please send your cover letter and résumé to:

Carefirst Seniors & Community Services Association
300 Silver Star Blvd | Scarborough | ON | M1V 0G2

Email: hr@carefirstontario.ca

Fax: (416) 502-2382

Website: www.carefirstontario.ca

Carefirst is an equal opportunity employer. We are also committed to an environment that is barrier free. If you require accommodation during the hiring process, please inform us in advance to arrange a reasonable and appropriate accommodation.

While we thank all candidates for their interest, only those selected for an interview will be contacted.