



Call for Interest



Carefirst would like to invite you to join our **Client and Family Advisory Council** for 2021-23. As a member of this Council, you will have the opportunity to share your expertise, guidance, insights, and experience as a service user/patient/caregiver/family member and play an active role in the planning, developing, and designing of services for seniors and their caregivers.

Together we will:

- Identify the needs and gaps of services in the community
- Plan and co-design programs and services to address the changing needs
- Work on improvement measures to ensure excellence of services
- Enhance community engagement and capacity

The Council is seeking members who:

- o Are service users, caregivers or patients with Carefirst Seniors or Carefirst Family Health Team
- o Have lived experience in using our services living or working in GTA and surrounding areas
- o Can provide meaningful feedback that contributes to improving Carefirst's ability to meet the community's needs and is aligned with the organization's mission
- o Attends at least 80 per cent of the meetings for a 2-year term
- o Can follow the agreed upon terms of reference, codes of conduct, confidentiality, and conflict resolution processes

We are committed to reflecting the communities we serve. We encourage applications from individuals of all backgrounds. Accommodations and/or supports are available for applicants if required.

Please contact Charlotte Lam at charlotte.lam@carefirstontario.ca to express your interest before November 15, 2021. A meeting with our staff may be requested prior to admission to the Council.