



Carefirst Seniors & Community Services Association is a non-profit charitable community services agency established since 1976. Our spectrum of services has grown from the delivery of Chinese meals-on-wheels service to a full range of community support services, covering the whole Greater Toronto Area.

With a staff of 500 members (including full-time and part-time staff) and the help of a pool of 850 active volunteers, we serve over 15,000 clients a year, including seniors, adults, youth with physical, social, emotional and health challenges. 3,000 of whom are "home-bound" and frail.

We are currently seeking a **Social Worker** to join our Community Support Services team.

Terms : Full Time Permanent

Location: Community & 300 Silver Star Blvd.

Responsibilities:

- Provide direct client services including intake assessment, care plan development, case management, client intervention assistance, support counseling, service navigation, information and referral services
- Act as an advocator for clients and their caregivers/families in matters affecting social, psycho-social and mental health wellbeing
- Identify community capacities and facilitate community skill-building, health advocacy and social action
- Coordinate and implement bereavement service
- Plan and deliver elder abuse prevention program to promote community awareness, education, outreach and promotion of agencies services
- Organize and facilitate information workshops and special events such as tax clinic
- Prepare and maintain updated records on cases, group work/activities, program statistics, evaluation reports and financial reports on function/fee charging services
- To perform other duties assigned by the supervisor.

Qualifications & Job Requirement:

- Post-secondary degree in Social Work (BSW or MSW)
- Current registration in good standing with the Ontario College of Social Workers and Social Service Workers (OCSWSSW)
- Current membership with the Ontario Association of Social Workers
- 2 years of recent case management experience in a community-based setting
- Possess case management skills in coordination and psychological counselling techniques, including the use of Cognitive Behavioural Therapy (CBT)
- Solid understanding of social support services, welfare system and community resources in the GTA
- Excellent client service skills in needs assessment, care plan development, and group facilitation
- Outstanding assessment skills with good judgement and problem solving
- Knowledge of community resources for provision of health promotion and chronic disease management and prevention
- Experience in developing, implementing, monitoring and evaluating community education programs and activities
- Strong time management skills and problem solving skills with ability to manage high volume of work
- Able to build positive relationships with clients, client's families, volunteers and community stakeholders
- Proficiency with Microsoft Office applications and other data-based applications (AlayaCare) is an asset
- Proficiency in written and spoken English, as well a second language commonly used by clientele, such as Cantonese or Mandarin is preferable
- A valid vulnerable sector police record check completed within one year
- Valid driver's license and access to a reliable vehicle is an asset

Benefits:

- Dental Care
- Extended Health Care
- RRSP match
- Comprehensive Orientation Program
- Training and Education Subsidy

Carefirst is an equal opportunity employer. We are also committed to an environment that is barrier free. If you require accommodation during the hiring process, please inform us in advance to arrange a reasonable and appropriate accommodation.

While we thank all candidates for their interest, only those selected for an interview will be contacted.