



Carefirst Seniors & Community Services Association is a non-profit charitable community services agency established since 1976. Our spectrum of services has grown from the delivery of Chinese meals-on-wheels service to a full range of community support services, covering the whole Greater Toronto Area, and York Region.

With a staff of 500 members (including full-time and part-time staff) and the help of a pool of 850 active volunteers, we serve over 15,000 clients a year, including seniors and the physically disabled; 3,000 of whom are "home-bound" and frail.

We are currently seeking a **Community Service Worker** to join our Community Development / Wellness team.

Terms : Full Time Permanent

Location: Richmond Hill, Markham and Scarborough

Responsibilities:

- Promote seniors' independent living through the facilitation of group community orientation and social, recreational, and educational activities within outreach sites
- Support congregate dining programs and community outreach initiatives
- Conduct health education workshops to promote healthy aging
- Develop connections with ethno-cultural communities and faith groups through different platforms
- Assist in other Wellness Program activities

Qualifications:

- Degree or Diploma in health, social science or related fields
- Valid First Aid & CPR Certificate is required
- Knowledge of community resources and services
- Excellent customer service with strong interpersonal, communication, and problem solving skills to work with people across all organizational levels, both internally and externally
- Demonstrated leadership skills to lead both large and small groups in activities
- Proficient in listening and coaching skills to offer constructive feedback and guidance to volunteers
- High degree of judgement and capacity to maintain confidentiality
- Superior time management and organization skills, with ability to manage multiple priorities simultaneously
- Proficient computer skills in Microsoft Office and Zoom
- Proficient in English; fluency in a second language that reflects the community served, such as Cantonese and/or Mandarin, is an asset
- Occasional evenings and weekends may be required
- Valid driver's license and reliable vehicle for work is an asset
- A valid vulnerable sector police record check completed within one year

Benefits:

- Dental Care
- Extended Health Care
- RRSP match
- Comprehensive Orientation Program
- Training and Education Subsidy

Carefirst is an equal opportunity employer. We are also committed to an environment that is barrier free. If you require accommodation during the hiring process, please inform us in advance to arrange a reasonable and appropriate accommodation.

While we thank all candidates for their interest, only those selected for an interview will be contacted.